New 'Get Me There' feature shows additional routes for nonrev travel

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Inspired by your feedback, we're excited to introduce the latest innovation for pass travelers. "Get Me There" is a new <u>Travelnet</u> search tool showing all routes between a selected origin and destination within 16 hours and sorts them by seat availability. For more flexibility, you can select the 'Nearby Airports' option for your origin or destination to search flights between all airports within a 50-mile radius of your desired location.

Whether you'd like to improve your chances for an elusive open Delta One seat or are nonreving with your pass riders, "Get Me There" can help find lesser known (and less crowded) routes to your favorite destination.

How to use "Get Me There"

- Specify an origin and destination city and select Both, From or To under "Nearby
 Options" to expand your search to other airports within 50 miles of your selected airports.
 This option can include flights outside of your usual cities. For example, if your favorite
 FLL-LAX route is full, "Nearby Options" will show you available seats on flights
 between MIA-SNA.
- Domestic flights will display connection times of 4 hours or less and international flights will display connection times of 12 hours or less. Both display a minimum connection time of 45 minutes.
- Results are sorted by total seat availability, first with nonstops then with connections. When total number of seats are equal, flights will be prioritized by seats available on the connection flight to reduce risk of not making it to your final destination.
- Be mindful of summer flight loads and how they will impact nonrev seat availability. Be aware of alternate flights to avoid getting stuck or consider purchasing a confirmed seat through <u>Fly Confirmed for Less</u>.

We know your travel privileges are important to you, and we look forward to sharing more additions to the nonrev travel experience based on employee feedback in the coming months. Your input has driven the development of previous features including mobile check-in for nonrev travel, Go Anywhere and Fly Confirmed for Less.

"This feature is a direct result of feedback from employees on ways we can make travel privileges even more valuable and user-friendly," said Greg Tahvonen, V.P. of Global HR Service Delivery. "We are thrilled that it will be available for employees as we all navigate the busiest travel season."

As we begin a very busy summer season, take a moment to refresh yourself on pass rider rules and "jettiquete":

- **1. Pack your manners:** Remember to be kind to your colleagues and other passengers when traveling. Be patient, be respectful and never list yourself for more than one flight at a time. Be sure to remove yourself from a listing as well if your plans change. Take some time to remind yourself of what to expect when you're pass riding.
- **2.** Remember your flight benefits can't be used for personal profit or business: Pass travel is intended for leisure or personal travel, unless you are traveling on Delta company business. You as the employee are responsible for the actions of your pass riders while traveling, and should only provide Buddy Passes to people you know.
- **3. Fly Confirmed For Less:** There are no change or cancellation fees on any tickets purchased through <u>Fly Confirmed for Less Discount Programs</u>. Don't forget: this also includes the removal of the change/cancellation fee for Employee Award Travel positive space passes.